

Start
here.



Access Statement

“Every person is unique. Every person counts. Every person is valuable. That is accessibility”

Mirjam Holzner

AUSTRIA TREND PARKHOTEL SCHÖNBRUNN ACCESS STATEMENT

Our hotel building and the following public rooms on the ground floor and on the first floor are accessible:

- Reception
- Lobby
- Gloriette Gallery
- Maria-Theresia Restaurant
- Public toilets
- Function rooms

Our guest rooms are distributed across several wings of the building: they are located on floors 1 to 5 and are all accessible with the exception of the roof terraces of our Kaiser Suites.

ROOMS

- We have 7 rooms which are classified as accessible in accordance with the Austrian standard ÖNORM. These rooms have all of the necessary amenities to ensure that wheelchair-users can stay in their rooms independently.
- The showers are fitted with emergency cords (direct alarm to reception) - the same applies to the accessible public toilet facilities.
- If additional assistive devices are required, we can also hire these on a short-term basis.

RESTAURANT AREA

- The lift entrance vestibule and the lobby are fitted with tiles.
- An accessible toilet is situated in the public area.
- Our restaurant has an accessible entrance and is tiled in the buffet and seating areas.
- Please contact our service staff upon arrival at the restaurant. We would be happy to allocate you a convenient place which is suitable for wheelchair users if necessary.
- Meals are self-service at the buffet; coffee and tea is also available for you to help yourself to. We are happy to serve any meals and drinks directly to your table if desired.

ACCESSIBILITY & ARRIVAL

- You can reach the hotel by public transport both from the airport and from the railway station using the disabled access facilities.
- We are happy to organise a taxi transfer for you with pick-up directly from the railway station or directly from the arrivals hall at the airport.
- If you are arriving by car, you may park in the adjacent public indoor car park and gain accessible entry to the hotel.
- We would naturally be happy to assist you with your luggage on your arrival at the hotel; please contact our reception team.

GENERAL

- Our reception is staffed 24 hours a day and is available to assist you in all matters at any time.
- We would be happy to arrange for walking aids etc. which are suitable for travelling to be delivered directly to the hotel.

We would like to wish you a pleasant stay at our hotel which creates *lasting* memories.

Austria Trend Parkhotel Schönbrunn



Sebastian Siegfried
General Manager