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BARRIER-FREE DECLARATION AUSTRIA TREND HOTEL RATHAUSPARK
Vienna, May 2019

NOTICE FOR BARRIER-FREE ACCESS IN THE AUSTRIA TREND HOTEL RATHAUSPARK

Our hotel building and the following public premises on the ground floor are barrier-free to reach:

- Reception, bar, breakfast restaurant, public restrooms (accessible via the restaurant)

Our guestrooms are located on floors 1 to 6 and are accessible by lift from the second floor onwards. All guest rooms on floors 2 to 6 are thus accessible without barriers.



Guestrooms & Restaurant Area

- The floor in our hotel rooms as well as the hotel aisles are carpeted.
- Additionally, one of our hotel rooms is designed and adapted barrier-free.
- Our three Junior Suites are very spacious and have wooden parquet floors.
- Light switches are installed in all rooms at a height of approximately 1 meter and can also be operated from a wheelchair.
- Some of the bathrooms in the rooms are accessible via a small threshold. The bathrooms have baths or showers, but are not fully accessible.
- All shower and bath trays are equipped with emergency lines (direct alarm at the reception)
- Upon request, we certainly provide non-slip shower/tub coverings and seating for the shower/tub.
- Our restaurant is fully accessible and equipped with a PVC floor. The room has a tiled floor in the buffet area.
- Please contact our staff upon arrival at the restaurant. We are happy to assign you a comfortable and if necessary wheelchair accessible space.
- All meals are served on a self-service buffet, and coffee or tea is also available for free usage. Though, we are more than happy to serve various desired food and drinks directly to your table. Additionally, it is also possible to have breakfast in the room.
- Unfortunately, our lobby-lounge (lounge area) is not accessible. For your stay, in the lobby area, there are seating arrangements at the reception and bar.

Accessibility & Arrival

- You can reach us by public transportation from both Vienna airport and Vienna Central Station barrier-free. We are happy to organize a taxi transfer with a pick-up directly at the platform or from the arrival hall at the airport for you.
- If you arrive by car, you can park in the loading zone directly in front of the hotel. The pavement in front of the hotel is enhanced via a ramp to access the hotel barrier-free. In order to park your car, public parking is available at the opposite of the hotel (we offer low-cost parking tickets when available, and free parking on the streets during weekends).
- We are more than happy to assist you with your luggage on your arrival and departure day, please contact our reception team.

General

- Our reception is available 24 hours for support in all matters at any time.
- We are more than happy to organize travel accessible walking aids, etc., and per delivery directly to the hotel.
- For future investments, the creation of additional offers for barrier-free access is planned.

We wish you a pleasant stay in our house, which will sustainably last in your memory.

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Your Hotel Rathauspark Team

Your Nicole Mandl
Resident Manager

Austria Trend Hotel Rathauspark

Vienna, May 2019